



At EPCOR, you can find a career that matters in an organization where you matter. There are many great reasons why people choose to work at EPCOR — learn why this could be the place for you!

We provide communities with clean water and safe, reliable energy. What we do matters. To our customers. To our partners and clients. To our communities. Our people are the heart of our business, are critical to our success, and strive to make a difference in their community.

Water Canada has opportunities for Water Operators, Lead Hand Operators and Site Managers at various locations in French Creek and Britannia Beach in B.C. and in Canmore, Alberta. Learn more about the area in which you will become a part of whether it is bustling marine community of [French Creek](#) on Vancouver Island; [Britannia Beach](#) a small community in the Squamish-Lillooet Regional District in B.C. or [Canmore](#) a town that opens out across the floor of the Bow Valley, flanked on all sides by the front ranges of the Canadian Rocky Mountains in Alberta.

If you are a Water Operator, key accountabilities and requirements may include, but are not limited to:

- Ensuring the safe operation of plant equipment.
  - Operating and maintaining plant equipment such as a filter press, polymer system, etc. setting, and monitoring chemical feed rates.
  - Operating the distribution and process computers and performing established water quality tests.
- Correcting minor operating problems and performing other related duties as required and/or assigned.
- Troubleshooting day-to-day operational issues and developing solutions to rectify these issues.
- Working with external contractors and internal resources to complete required maintenance activities.
- Reporting:
  - Collecting data for monthly regulatory and operational reporting as required.
  - Updating and maintaining documentation and logs pertaining to tests and processes.
  - Generating and analyzing reports as required (i.e. monthly/annual reports, and safety reports).
- Developing and maintaining standard operating procedures.
- Monitoring and meeting internal quality standards (i.e. Quality Assurance, Safety & Environmental).
- Safety:
  - Participating in safety meetings, operations meetings, audits and completing assigned actions items.
  - Meeting all site safety requirements, including completing Safe Work Planning and job hazard assessments.
- Participating in the on-call rotation, responding to call-outs, and shift coverage.
- Other related duties as assigned.
- Completion of a Water and Wastewater Technician program or an equivalent program.
- Valid Motor Vehicle Operator License with 6 or fewer demerits.
- Working knowledge of Microsoft Office Excel, Word and Outlook.



If you are an experienced Level II (or higher) Water Operator with supervisory/leadership experience looking to move to the next step in your career your accountabilities and requirements may include, but are not limited to:

- Ensuring:
  - Compliance with applicable provincial legislation as it relates to facility, performance and reporting requirements.
  - Working procedures are performed in compliance with ISO standards.
  - Work on site is being performed in compliance with the EPCOR HS&E policy.
- Updating procedures and creating / implementing training exercises for operators. Assisting in the delivering of training for new and existing Operators.
- Planning and coordinating operating, maintenance and capital work activities. Assisting with site operations and maintenance tasks as required.
- Stepping in to complete field rounds, plant rounds or lab duties when required.
- Overseeing:
  - Laboratory sampling and providing guidance to operators when adjusting process controls such as chemical feeds, retention times, and hydraulic loading as required for plant operations.
  - Supervising, coaching and ensuring optimal performance of operating staff.
- Troubleshooting day-to-day operational issues and developing solutions to rectify these issues.
- Interfacing with EPCOR staff, contractors, suppliers, scientists and process engineers to optimize all processes in the plant.
- Customer, stakeholder and regulatory contact and reporting as required. Responding to enquiries from the client and from the public with both tact and professionalism.
- Proactively anticipating and resolving potential process issues through the download and analysis of information provided.
- Completion of a 2-year technical program specializing in Water and Wastewater Treatment (or certification from an equivalent training program recognized by EPCOR) or University-level Science degree.
- Certification Levels are based on the facility requirements and are at minimum Level II certification and may include:
  - Water or Wastewater Treatment, Distribution and/or Collection
  - ideal candidates may possess certification in all disciplines
  - willingness to maintain and upgrade certifications
- Minimum of 5 years supervisory/leadership experience.
- Mechanical aptitude, highly developed analytical and decision making skills.
- Proficiency in Microsoft Office and an affinity to learn other software systems.
- Possession of a valid Motor Vehicle Operator's License with 6 or fewer demerits.



We have an opportunity for a leader with 8 years (or more) of field experience in client management with an operations, consulting or business management background and a solid industry background that includes technical knowledge of the water and wastewater business and/or industrial water processes. We have an opportunity to bring experience you gained that includes preparation of proposals, business plans, and contracts together with your strong business development skills. You are an exceptional communicator and efficiently deal with issues as they occur while leading your engaged team members in working towards a shared vision. Key accountabilities and requirements may include:

- Leading a team of highly competent, engaged operations and maintenance employees that focus on safety and supporting their productivity and growth.
- Client management including adherence to/and execution of the existing O&M contract as well as deliverables that include performance reporting, client meetings and achieving financial targets.
- Ensuring the Town facilities perform to EPCOR's standards and those identified in the Approval to Operate as issued by Alberta Environment & Parks to meet regulatory and contract obligations.
- Providing direction, technical and operational input for EPCOR business development initiatives for the province the site is located in. Participation in Business Development pursuits is required including developing leads.
- Commercial negotiations including MOUs, contract renewals, and new contracts.
- Completion of a Bachelor's degree in Business, Engineering or related discipline from a recognized post-secondary institute.
- A solid industry background that includes technical knowledge of the water and wastewater business and/or industrial water processes.
- Experience that may include:
  - with an operating facility is preferred.
  - in the preparation of proposals, business plans, and contracts is an asset.
- Occasional travel will be required. Possession of a valid Motor Vehicle Operator's License with 6 or fewer demerits.

Please visit our website at [www.epcor.com/careers](http://www.epcor.com/careers) to view all our current opportunities, full details and to apply.

**Note:** *Our opportunities may close at any time, based on fulfillment of business needs. We thank all candidates for their interest; however only those selected to move forward will be contacted.*

#### Our Commitment to Diversity and Inclusion

On Team EPCOR, we believe in building an engaging, inclusive and diverse work culture that inspires creative thinking, innovation and adds value to our communities. Our organization is a place where everyone is welcome, and where you can bring your whole self to work.

When you join our team, you'll find a workplace where all opinions, beliefs and lifestyles matter. We encourage you to apply and are happy to provide reasonable accommodation during the selection process to meet your needs.