



Water Distribution Operator

Utilities Department

Red Deer is Alberta's third largest city, a growing city built on entrepreneurialism, innovation and community spirit that drives who we are and what we do. We, as a city, are served by an innovative government, inspired by the people and businesses that live here, and filled with vibrant places and spaces for people to connect and community to thrive. Located halfway between Calgary and Edmonton, Red Deer an active city rooted in an expansive park and is young and vibrant with a median age of under 35 years. With a diverse and resilient educated workforce, strong average family income, and ideal geographic location, Red Deer is a highly desirable place to live and do business and continues to grow.

The Opportunity:

The City of Red Deer is currently recruiting to fill the permanent full-time position of **Water Distribution Operator**. Water Distribution Operators are responsible for day-to-day and emergency operation and maintenance of the Class IV Water Distribution system. Key accountabilities are to perform work functions that ensure compliance of established City policies and regulatory standards under the guidance of a supervisor, or Lead Operator. Distribution Operators possess a high level of safety awareness, reliable supply of high-quality water in the distribution system and customer service for water related issues.

As our preferred candidate, you will have:

- Grade 12 or equivalent
- Unrestricted Water Distribution Level 2 Alberta Environment Operator's Certification or equivalent
- Education or training in a one (1) year water/wastewater related technical program is preferred
- Must successfully pass all safety certificate courses currently required and others to be defined by the Province or by the City
- To maintain Certification, you will be required to achieve 3.6 CEUs every 3 years.
- Valid Class 5 Drivers License
- Minimum of 4 years' experience in operating processes of municipal infrastructure in a Level III or IV Provincial certified system or equivalent
- Ability to work unsupervised and co-operate with colleagues as a team, to understand and follow instructions and to provide guidance and instructions to junior operators or Waterworks labourers.
- Well-Developed verbal, computer and written communications skills and strong interpersonal skills.
- Strong computer aptitude including demonstrated proficiency with databases, spreadsheets, and word-processing software. Ability to maintain data bases and create reports.
- Mechanical aptitude and the ability to accurately use a wide range of portable monitoring and laboratory testing equipment. Ability to take due care and attention when installing equipment without damaging exteriors of businesses or residences.
- This position requires operators to troubleshoot problems and exercise critical thinking in the execution of their duties.
- Demonstrated safety skills in the use of specialized protective equipment including respirators, and air quality monitors. Some work requires use of harnesses and hoisting equipment.
- Be able to read and understand blueprints, drawings, schematics, and maps.
- This position has a wide range of functional responsibilities and skill requirements, from hydrants to meters to customer service, and is required to be proficient with a variety of tools and equipment.
- Ability to troubleshoot diverse problems and exercise critical thinking in the execution of their duties where precedent or policy do not always apply.
- This position is an important front line customer contact point and is responsible for responding promptly and courteously to customer complaints, investigating complaints on-site and interacting with customers to identify problems and to explain solutions.

*For a complete and detailed job description, please visit our website.

What we offer:

In addition to the very competitive hourly wage of \$34.41 to \$39.10; we offer a great work environment with a dynamic and dedicated team of professionals. If you think this is the job for you, come build your career with The City of Red Deer.



We welcome applications until October 6, 2025.
 For a detailed job description and to apply, please visit
www.reddeer.ca/careers

Applicants not contacted are thanked for their interest.