



ALBERTA WATER &  
WASTEWATER OPERATORS  
ASSOCIATION

10806 - 119 STREET  
EDMONTON, AB  
T5H 3P2

P. 780-454-7745  
F. 780-454-7748  
WWW.AWWOA.CA

## Canada Post Strike Impacts

On Friday, September 26<sup>th</sup>, The Canadian Union of Postal Workers (CUPW) went on strike. As a result, Canada Post will not be processing or delivering mail and parcels for the duration of the strike. As AWWOA has primarily used Canada Post for mailing services, we will be implementing changes. Please read below for more information.

While we are limiting our mailouts during this time, AWWOA will be using Purolator for necessary items. Unfortunately, we are unable to deliver to PO Boxes. A physical mailing address will be required. If the provided address results in undelivered material or requires address changes, you will be responsible for the extra fees.

### Certification Preparation Homestudy Training

AWWOA members are discouraged from registering for homestudy courses during the strike. To reduce the potential for extra shipping costs and mailing delays, AWWOA members can register for online certification preparation courses. Click [here](#) to see our available options.

Those still interested in pursuing certification preparation homestudy courses will be responsible for extra fees incurred. This includes a \$10-\$25 shipping fee. The registrant will be provided with an invoice at the time of registration and course material will not be shipped until payment has been made.

### Returning Completed Course Material

Students are already required to send in completed course material for homestudy/correspondence training to [jhorning@awwoa.ca](mailto:jhorning@awwoa.ca). We ask that students continue to return all material to the AWWOA office through e-mail.

### Course Completion Exams

AWWOA members currently registered in a certification preparation homestudy course are discouraged from writing physical course completion exams. To reduce shipping costs and mailing delays, AWWOA members can write the course completion exam online.

If a physical course completion exam is preferred, students are responsible for the increased mailing fee. The estimated fee is \$15-\$20, depending on where the student is located. An invoice will be provided, and the course completion exam will not be mailed until payment has been made. The student will also be responsible for the fee to return the completed exam back to the AWWOA office.

### Correspondence Training (Courses Only Available through Correspondence/Homestudy)

The fee for the Mathematics Correspondence, Water Treatment Plant Operations and Pumps: Theory, Operation and Maintenance Homestudy courses has increased by \$50. This is to support the increase in costs for mailing both the course material and the course completion exam. Students are responsible for the fee to mail the completed course completion exam back to the AWWOA office.

### Ordering AWWOA Manuals

The shipping & handling fee for purchasing AWWOA manuals has increased from \$20-\$40 depending on the number of items and delivery location. You will receive a shipping quote at the time of ordering.

If you have any questions about these impacts, please reach out to Jenna Horning at [jhorning@awwoa.ca](mailto:jhorning@awwoa.ca).

DEDICATED TO THE ESSENTIALS